ADACS
SMART ALARM

SMART ALARM
USER GUIDE

ADACS-2GIGUSER V1.

Contents

Welcome to ADACS Smart Alarm [2]

Thank you for choosing ADACS Smart Alarm for your security needs! We're delighted to have you as a new customer and are confident that you'll love the peace of mind that comes with your new ADACS Smart Alarm system.

When we started ADACS Smart Alarm, we set out to create a completely different kind of Alarm Company. Today, as one of the largest alarm companies in the country, we're thrilled to offer you unmatched protection and service that is:

100% CELLULAR. VIRTUALLY IMPOSSIBLE TO DEFEAT

We are the only nationwide alarm company that provides reliable cellular technology to each and every customer. That means you'll have an unprecedented level of reliability that's virtually impossible to defeat.

5-STAR RATED

In a world where quality service is hard to find, we're proud to be the only nationwide alarm company with a 5-star average rating.

EASY TO SET UP

Gone are the days of the complicated alarm system that requires a lengthy installation by a service technician. We've made your ADACS Smart Alarm system remarkably easy to set up. In fact, it's so simple, you'll likely be done in about 30 minutes.

Congratulations on joining the thousands of customers throughout Australia who have chosen security that's safer, smarter and simpler.

Welcome to the ADACS Smart Alarm Family!

Sincerely,
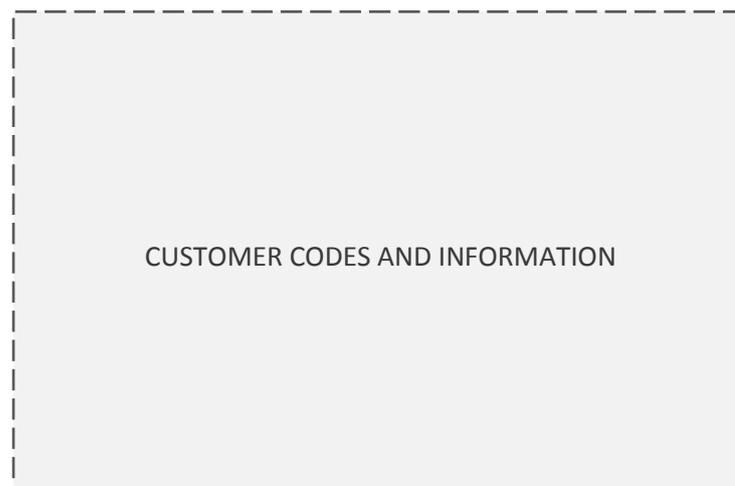
Narelle Barry
CEO
ADACS Smart Alarm

Your Security Information

THERE ARE TWO IMPORTANT CODES FOR YOU TO REMEMBER

Your passcode is used to verify your identity when an alarm is triggered or when speaking with ADACS about your account. Your master code is used to arm or disarm your control panel. (You'll never be asked for this over the phone.)

CUSTOMER CODES AND INFORMATION

OTHER IMPORTANT ITEMS:

ACTIVATION: Once your system is activated you will receive an activation notification email.

NEED HELP?: Visit the Resource Centre at www.adacssmartalarm.com.au where you'll find FAQs, guides, diagrams, videos and more to assist you in setting up and using your system. Experiencing an issue that can't be solved via the Resource Centre? Give us a call

CUSTOMER SUPPORT & ACTIVATION SPECIALISTS ARE AVAILABLE

Monday-Friday, 9:00 am – 5:00 pm EST

1800 954 764

What's in the Box?

Take a few minutes to familiarize yourself with the contents of your order. Each sensor is identified by a sensor number label.

While every ADACS Smart Alarm system is completely customized, a typical system includes:

CONTROL PANEL

The Control Panel is the nerve centre of your system. It connects wirelessly with all the sensors in your home and communicates with ADACS Smart Alarm using a secure cellular connection.

SENSORS

Wireless sensors create the protective shield around your home. These may include sensors for doors, windows, motion, glass breakage, environmental conditions, and more.

ACCESSORIES AND SUPPLIES

Window decals, adhesive strips and screws — we include everything you need to round out your system.

GET STARTED

Let's begin by setting up your control panel.

2GIG Control Panel

It all starts here. The Touch-Screen Control Panel serves as the nerve centre for your system. It's a powerful device, but setting it up is simple. Let's get started.

PLACE: Place your Touch-Screen Control Panel on a counter, tabletop or shelf in a central location in your home. Avoid placing within 1.5m of electronic devices or large metallic objects such as a refrigerator, TV or washing machine.

POWER: Plug the AC adapter into an outlet that is not controlled by a switch and does not have a "test/reset" button. Allow approximately 45 seconds for it to power up.

Note: *If the panel does not power on, please hold the 'Home Icon' for 45 seconds.*

WHERE NOT TO PLACE: Next to a window (where an intruder would easily see it from outside).

WHAT'S NEXT

Let's move onto another simple, yet important thing, naming and planning where to place your sensors.

Sensor Placement

HERE ARE SOME IMPORTANT SENSOR SETUP GUIDELINES TO KEEP IN MIND.

Placement Distance

All sensors should be placed within 30 metres of the control panel.

Where Not to Place

Sensors are not weatherproof, and should be kept indoors. Avoid placing in high-humidity areas.

Prep the Surface

Before mounting any sensors using the included adhesive, make sure the surface to which you are adhering the sensor is clean and dry. Dampen a paper towel or rag to wipe the surface, and then go over the area with a dry one.

Press and Hold

After removing the backing from the adhesive and placing a sensor on a surface, be sure to press it firmly in place and hold for 30 seconds. We recommend the use of 3M heavy duty adhesive strips.

Note: *On highly trafficked doors and windows we recommend using the screws provided in place of the tape.*

IT'S IMPORTANT TO NOTE THAT YOUR SYSTEM WILL LIKELY NOT INCLUDE ALL OF THE EQUIPMENT FOUND IN THIS GUIDE.

NEED HELP? www.adacssmartalarm.com.au

→

Let's Get Started

Secure your home in just 5 **easy** steps!

1 — **Download App**

Download the ADACS App from Google Play or the App Store for full App control.

2 — **Plug In**

Plug in and power up your Control Panel

3 — **Plan & Place**

Plan and place door sensors, motion detectors and other equipment.

4 — **Complete**

Complete zone list on back of this page and email back to zonelist@adacssmartalarm.com.au

5 — **Check & Test**

Arm and Test your alarm system

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Plan & Place Your Sensors

EACH OF YOUR SENSORS ARE
NUMBERED. WE DO THIS AS PART
OF THE CUSTOMIZATION PROCESS,
TO MAKE YOUR SETUP SMOOTHER.

We recommend you walk through your home and plan where you'd like your sensors before placing them. Write locations down below, starting with the lowest numbers for the doors.

Sensor #	Location
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	

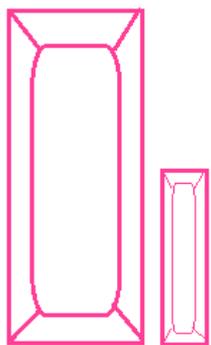| Sensor #	Location
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	
28	
29	
30	

WHAT'S NEXT

Let's start by placing your first sensors on your windows

Door and Window Sensors

Transmitter Magnet   Transmitter Magnet

Side view

Quick Tip: *On highly trafficked doors and windows we recommend using the screws provided in place of the tape. On metal doors and windows we recommend using a stronger adhesive.*

The Door and Window Sensor is made up of two pieces: a magnet (smaller piece) and a transmitter (larger piece). Together, they detect the opening of just about anything – doors, windows, drawers, cabinets and more.

When placing the two pieces, find the "arrow" on the magnet and the "lines" on the transmitter and be sure these are as close together as possible (within 19mm).

Regardless of where you are placing them, ensure that the arrow and lines are aligned correctly as pictured above, no more than a thumb's width apart.

WHERE TO PLACE

- A front or back door
- Any door or window
- Within ~30m of the control panel
- Anything that opens and closes (e.g. Medicine cabinet or drawer etc.)

The two most important placement aspects are:

- The arrows must be less than a thumb's width apart from each other
- You must place the magnet so that the door will not make contact with it and knock off the magnet when opened.

WHAT'S NEXT

Let's start by placing your first sensors on your front door

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Door Placement

The doors on the ground floor of your home are the most common entry points, so it makes sense to start there.

For Doors:

STEP 1
Prep the surface

Locate the appropriate place for your sensor. Make sure the surface is clean and dry.

STEP 2
Place the sensor
- Place the transmitter on the door frame. If your door frame has decorative moulding, it may be easier to place the transmitter on the door itself and the magnet on the door frame.
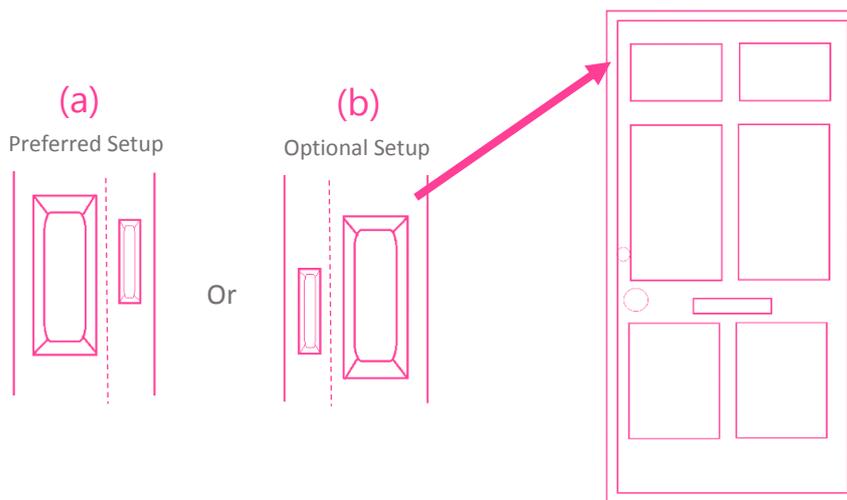
Before firmly securing the sensor, make sure it is in the correct position.
- Remove the wax backing from the adhesive strip
- Press the sensor firmly in place and hold for about 30 seconds

STANDARD DOOR PLACEMENT

PLACE: Before you place your sensor, take a look at your door. If the door and the frame are flush when the door is closed, you can place the magnet (smaller piece) on the door and the transmitter (larger piece) on the frame, aligned as shown in the preferred setup (a).

If you have crown moulding or any other type of decorative moulding, it might be more convenient for you to reverse the setup, with the transmitter on the door and the magnet on the frame, as shown in the optional setup (b).

(a) Preferred Setup   (b) Optional Setup   Or

If your door is different, visit the Resource Centre at www.adacssmartalarm.com.au for setup instructions for alternative door types.

WHAT'S NEXT

Once you've gotten all of your ground floor doors covered, it's time to move on to securing the windows.

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Window Placement

Placing sensors on your windows is quite similar to placing them on your doors. Again, it's important to ensure that you properly align the pieces and position them no more than a thumbs width apart.
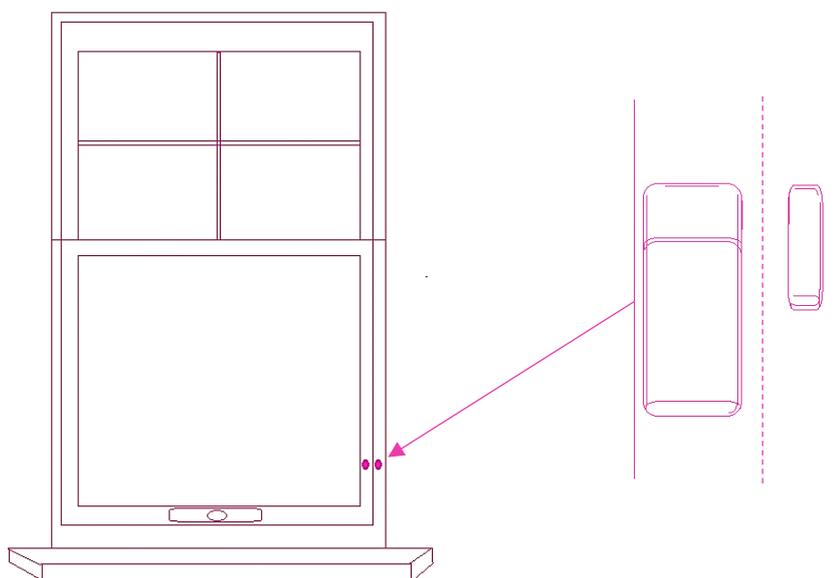
For Windows:

STEP 1

Prep the surface
Locate the appropriate place for your sensor. Make sure the surface is clean and dry.

STEP 2

Place the sensor
- Place the transmitter on the window frame.
- Remove the wax backing from the adhesive strip

PLACE: Start by examining your windows. If the window has sliding panes, reference the setup image below for proper placement.

If your window is different, visit the Resource Centre at www.adacssmartalarm.com.au for setup instructions for alternative window types.
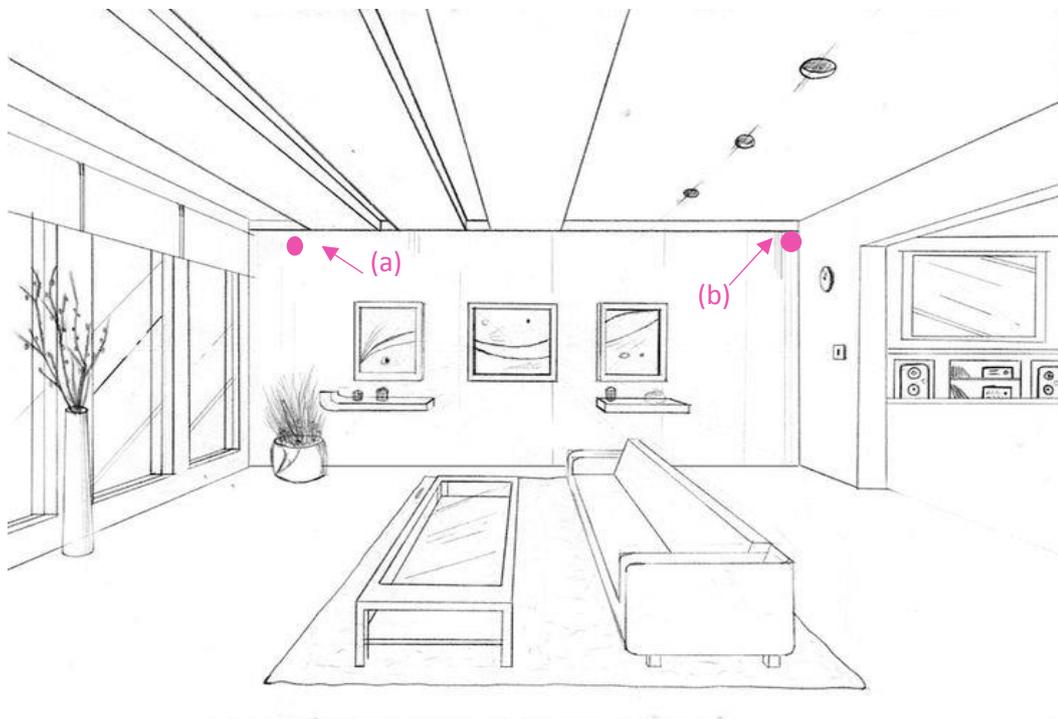
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WHAT'S NEXT

Now that you've got your common entry points secured, let's learn about Motion Sensor coverage.

Motion Sensor

The wireless Motion Sensor detects people moving across a room and can secure larger common areas (e.g. a lounge room, a hallway, a bedroom, etc.).

(a)

(b)

The Motion Sensor has a detection range of 80 degrees, and detects motion up to 7.6m away

WHERE TO PLACE

- In a central room or corridor of your home
- 2 metres off the ground
- Within 30 metres of the control panel*
- Adhered on a wall, in a corner or on a shelf

*Please note a range extender can be purchased to increase the range.

SPECIAL TIPS FOR PET OWNERS

- Do not set up a motion sensor that points at (or is near) an elevated surface that a pet may be able to jump onto (e.g. a bed, a couch, etc.)
- Multiple small pets that group together may appear larger to a Motion Sensor and can trigger a false alarm.

WHAT'S NEXT

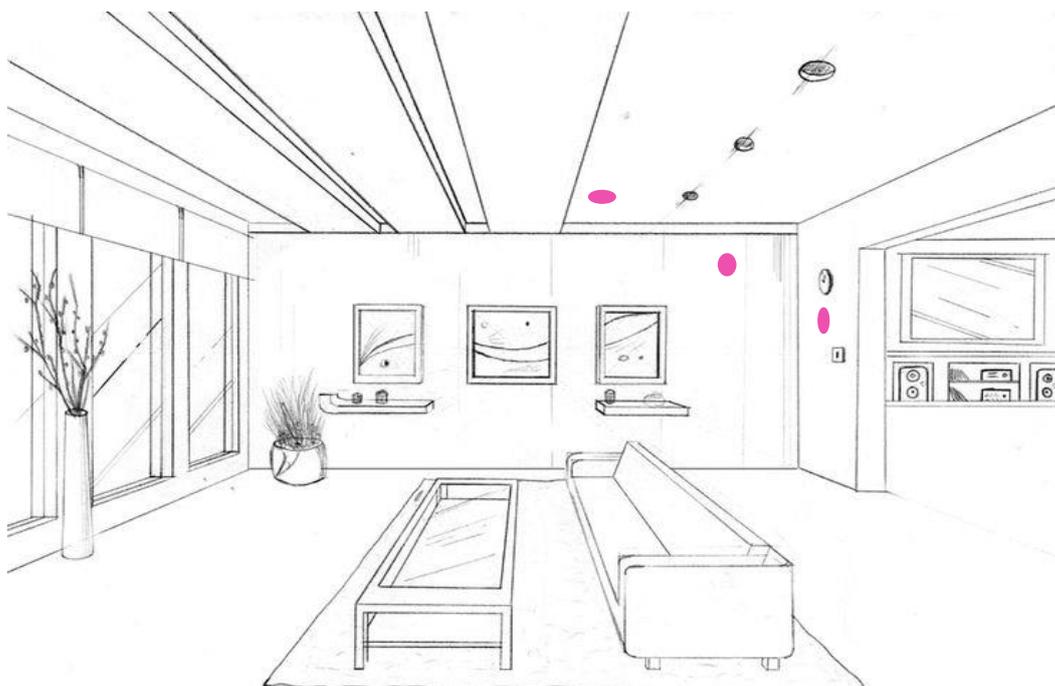Looking for the Image Sensor? Read on for more information and set-up instructions

Glass Break Sensor

Use your Glass Break Sensor to secure any room with one or more windows.

PLACE: Place the Glass Break Sensor between 1.3 and 6 metres from the window or windows you wish to protect. You can adhere it to a wall or ceiling or set it on a shelf.

Do not place the sensor in any of the following areas: directly on a window, in a stairwell, near an air vent, in a room smaller than 9 square metres, nearby sources of excessive white noise (i.e. fans or other constantly running appliances) or in high-humidity areas.

*Do not mount sensor directly on a window

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WHAT'S NEXT

Now that you're well on the way to protecting your home, read on to learn how to set up our additional sensors and controls.

Smoke & Heat Sensor

The Smoke and Heat Sensor detects smoke or rapid increases in temperature in your home. Like all of our life safety and environmental sensors, your Smoke and Heat Sensor is always monitored, even when your system is disarmed.

PLACE: For maximum coverage, place your Smoke and Heat Sensor on the ceiling or wall of a common hallway shared by multiple bedrooms or a central room in the home.

If placing on the ceiling, position sensor in a central spot 10cm away from the wall. If placing on the wall, position 10 to 30.5cm below the ceiling.

Do not place the sensor in any of the following areas: in a kitchen or garage, near a ventilation source such as an exhaust fan, near a shower or another potentially humid area, near a furnace, space heater or hot water heater.

Garage Door Sensor

The Garage Door Sensor should be centred near the top on the inside of your garage door, where it will monitor when the door is opened or closed.

PLACE: Make sure the garage door is closed. Centre the sensor near the top on the inside of your garage door, with the arrow on the sensor pointing up.

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4-Button Key Fob Remote

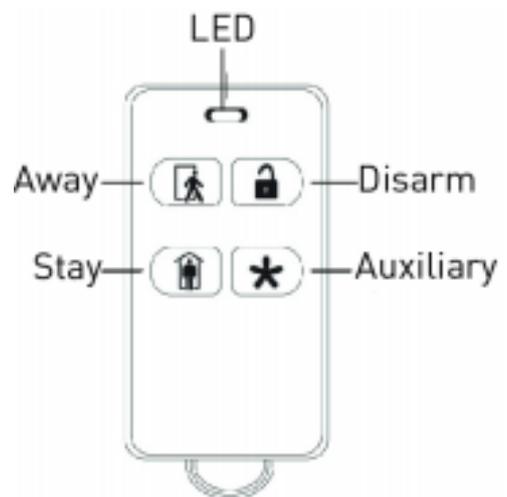The Key Fob Remote allows you to arm or disarm your system from anywhere within 30.5 Metres of the panel.

PLACE: Keep your Key Fob Remote as close by as your keys, so you can easily arm and disarm your system. For any button, press and hold for 1-2 seconds in order for a signal to be sent.

Away – Press and hold button for 2 seconds to arm in Away Mode (arms Control Panel, Door & Window and motions sensors in away mode).

Stay – Press and hold button for 2 seconds to arm in stay mode (arms Control Panel and Door & Window sensors in stay mode with a 30 second entry delay)

Disarm –Hold the button down for 2 seconds. This disarms the Control Panel as well as the doors, windows, and motion detectors.

Auxiliary –If previously programmed, this button can trigger a pre- selected output

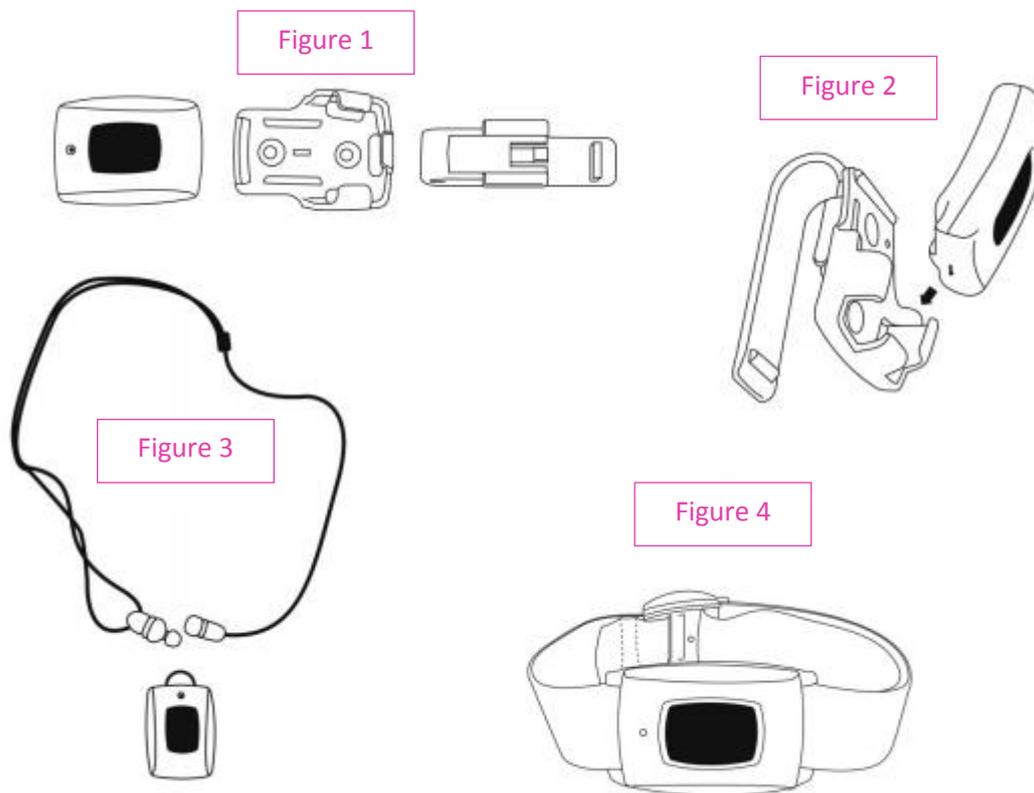NEED HELP? www.adacssmartalarm.com.au

Panic Button Remote

The Panic Remote allows you to always keep the line of safety open. You can be sure you'll get the assistance you need if anything arises.

PLACE: The Panic Remote is ideal for the elderly or handicapped. Keep it close for added security. Press and hold the button for 1-2 seconds in order for a signal to be sent. The Panic Pendant features a specially designed recessed button to prevent accidentally setting off an alarm.

*Signals will not be received if the button is not within range of the control panel

Figure 1

Figure 2

Figure 3

Figure 4

NOTE: It is important to note that you should only press the button on the Panic Remote in the event of an actual emergency, as it is always active.

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THAT'S IT – YOU'RE DONE SETTING UP YOUR SYSTEM.

PEACE OF MIND HAS ARRIVED!

NEED MORE HELP?

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Contact us:

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Find us on